

## Complaints and Discoveries: 2008-2009

Case #	<input type="text" value="08-024"/>	Responsible	<input type="text" value="Business"/>
Date Received	<input type="text" value="7/10/2008"/>		
Date Response	<input type="text" value="7/10/2008"/>	Response	Site visit, no discharge or staining observed by field check. Called general manager same day and asked him to make sure he informs all of his employees that the parking lots or driveways are not to be hosed down. He said not their practice but would nonetheless remind employees as requested.
Source	<input type="text" value="Complaint"/>		
Responder1	<input type="text" value="Carso"/>		
Responder2	<input type="text"/>		
Creek	<input type="text" value="Atascadero"/>	Follow-up Date	
Location	<input type="text" value="Fast Lane Smog &amp; Oil Change&lt;br/&gt;4299 State St."/>	Follow-up Detail	No follow-up necessary.
Discharge	<input type="text" value="Washing Driveway (alleged)"/>		

Case #	<input type="text" value="08-025"/>	Responsible	<input type="text" value="Resident"/>
Date Received	<input type="text" value="8/20/2008"/>		
Date Response	<input type="text" value="8/21/2008"/>	Response	Met with resident, who confirmed he'd been washing green waste into drop inlet for 24 years. However, at time of site visit, there was no green waste present in the drop inlet. I explained it was not appropriate or legal. Left business card, door hanger, and gardener's pamphlet.
Source	<input type="text" value="Complaint"/>		
Responder1	<input type="text" value="Carso"/>		
Responder2	<input type="text"/>		
Creek	<input type="text" value="Orcutt Creek"/>	Follow-up Date	
Location	<input type="text" value="4540 Coachman Way, Orcutt"/>	Follow-up Detail	None required
Discharge	<input type="text" value="Green Waste"/>		

## Complaints and Discoveries: 2008-2009

Case #	<input type="text" value="08-026"/>	Responsible	<input type="text" value="County Roads maint crew"/>
Date Received	<input type="text" value="8/29/2008"/>		
Date Response	<input type="text" value="9/29/2008"/>	Response	<input type="text" value="Forwarded to County Roads maintenance. Mario Gonzales verified on 9/2 (Monday 9/1 holiday) it is a Roads shoulder-banking effort to protect / stabilize road from crown runoff. Says material brought in from nearby local source. PCW staff called B. Trautwein on 9/2 with explanation. Detail forwarded to John McGray, Roads."/>
Source	<input type="text" value="Complaint"/>		
Responder1	<input type="text" value="Brummett"/>		
Responder2	<input type="text" value="Mario Gonzales"/>		
Creek	<input type="text" value="Mission"/>	Follow-up Date	
Location	<input type="text" value="Las Canoas Road appr 0.2 mi from Mission Canyon"/>	Follow-up Detail	<input type="text" value="Roads confirms this is standard OP, not clean water issue. RPJ concerned about castor bean. See followup email from RP (9/9/08)."/>
Discharge	<input type="text" value="Loose soil adjacent to roadway, may erode toward creek"/>		

Case #	<input type="text" value="08-027"/>	Responsible	<input type="text" value="Uhaul"/>
Date Received	<input type="text" value="10/6/2008"/>		
Date Response	<input type="text" value="10/6/2008"/>	Response	<input type="text" value="Asked employees to clean up."/>
Source	<input type="text" value="Complaint"/>		
Responder1	<input type="text" value="Carso"/>		
Responder2	<input type="text"/>		
Creek	<input type="text" value="Atascadero"/>	Follow-up Date	
Location	<input type="text" value="4417 Hollister Rd. Santa Barbara"/>	Follow-up Detail	<input type="text" value="Verified it was cleaned up."/>
Discharge	<input type="text" value="Leaking oil from truck."/>		

## Complaints and Discoveries: 2008-2009

Case #	<input type="text" value="08-028"/>	Responsible	<input type="text" value="County Fire"/>
Date Received	<input type="text" value="11/5/2008"/>		
Date Response	<input type="text" value="11/5/2008"/>	Response	Forward to Tom Fayram who contacted Fire Chief. Discharge of fire retardant is not practice of this or any station.
Source	<input type="text" value="Discovery"/>		
Responder1	<input type="text"/>		
Responder2	<input type="text"/>		
Creek	<input type="text" value="San Antonio North"/>	Follow-up Date	
Location	<input type="text" value="Los Alamos County Fire Station"/>	Follow-up Detail	PCW staff called station. Captain states that he was not aware of this occurrence. (Note: All fire stations were audited in FY08-09 by PCW staff. Discharge of foam retardants is not practiced.)
Discharge	<input type="text" value="Fire retardant foam"/>		

Case #	<input type="text" value="08-029"/>	Responsible	<input type="text" value="Resident"/>
Date Received	<input type="text" value="11/14/2008"/>		
Date Response	<input type="text" value="11/14/2008"/>	Response	Conducted site inspection. Unable to identify source or any evidence of a grey water discharge. Caller was anonymous, unable to follow up.
Source	<input type="text" value="COMPLAINT"/>		
Responder1	<input type="text" value="Carso"/>		
Responder2	<input type="text"/>		
Creek	<input type="text" value="Atascadero"/>	Follow-up Date	
Location	<input type="text" value="2661/2 Sueno Rd. Santa Barbara"/>	Follow-up Detail	
Discharge	<input type="text" value="Undetermined"/>		

## Complaints and Discoveries: 2008-2009

Case #	<input type="text" value="08-030"/>	Responsible	<input type="text" value="Contractor"/>
Date Received	<input type="text" value="11/18/2008"/>		
Date Response	<input type="text" value="11/18/2008"/>	Response	Required painting contractor to clean-up and desist. Not allowed to use water for cleanup - wipe down wet material, let remainder dry. Told crews this is code violation. Left business card and brochure, asked to be contacted by supervisor.
Source	<input type="text" value="Discovery"/>		
Responder1	<input type="text" value="Carso"/>		
Responder2	<input type="text"/>		
Creek	<input type="text" value="Atascadero"/>	Follow-up Date	
Location	<input type="text" value="163 Turnpike Rd. Santa Barbara"/>	Follow-up Detail	Verified it was cleaned up. Contractor was gone from site.
Discharge	<input type="text" value="Paint washout onto parking area"/>		

Case #	<input type="text" value="08-031"/>	Responsible	<input type="text" value="Prop Manager"/>
Date Received	<input type="text" value="11/18/2008"/>		
Date Response	<input type="text" value="11/18/2008"/>	Response	Call property Manager and asked that he make sure it gets cleaned up.
Source	<input type="text" value="Discovery"/>		
Responder1	<input type="text" value="Carso"/>		
Responder2	<input type="text"/>		
Creek	<input type="text" value="Atascadero"/>	Follow-up Date	
Location	<input type="text" value="163 Turnpike Rd. Santa Barbara"/>	Follow-up Detail	Verified it was cleaned up
Discharge	<input type="text" value="Sawcut silt"/>		

## Complaints and Discoveries: 2008-2009

Case #	<input type="text" value="08-032"/>	Responsible	<input type="text" value="Commercial Auto Detailer"/>
Date Received	<input type="text" value="12/9/2008"/>		
Date Response	<input type="text" value="12/10/2008"/>	Response	<input type="text" value="Violation occurred in City of Santa Maria. Forwarded information to City of Santa Maria"/>
Source	<input type="text" value="Complaint"/>		
Responder1	<input type="text" value="Crease"/>		
Responder2	<input type="text"/>		
Creek	<input type="text" value="Santa Maria River"/>	Follow-up Date	
Location	<input type="text" value="Preisker Ln. Santa Maria"/>	Follow-up Detail	<input type="text" value="Santa Maria reported nothing was found"/>
Discharge	<input type="text" value="Car wash water"/>		

Case #	<input type="text" value="08-033"/>	Responsible	<input type="text" value="Contractor"/>
Date Received	<input type="text" value="12/10/2008"/>		
Date Response	<input type="text" value="12/10/2008"/>	Response	<input type="text" value="Asked contractors to clean it up and desist. Must sweep gutter, no water."/>
Source	<input type="text" value="Discovery"/>		
Responder1	<input type="text" value="Carso"/>		
Responder2	<input type="text"/>		
Creek	<input type="text" value="Summerland Beach"/>	Follow-up Date	
Location	<input type="text" value="Summerland Beach"/>	Follow-up Detail	<input type="text" value="Confirmed cleanup."/>
Discharge	<input type="text" value="Sediment and rocks from residential construction site"/>		

## Complaints and Discoveries: 2008-2009

Case #	<input type="text" value="09-034"/>	Responsible	<input type="text" value="Church"/>
Date Received	<input type="text" value="12/16/2008"/>		
Date Response	<input type="text" value="12/16/2008"/>	Response	Multiple site evaluations ultimately traced as sewage from church. Inadvertent but illicit connection was rectified by Apr09. Contact EHS staff: Willie Brummett.
Source	<input type="text" value="Complaint"/>		
Responder1	<input type="text" value="Brummett"/>		
Responder2	<input type="text" value="Carso"/>		
Creek	<input type="text" value="Unnamed"/>	Follow-up Date	
Location	<input type="text" value="La Cumbre Rd near Foothill Culvert, Santa Barbara"/>	Follow-up Detail	Initial investigations with Goleta Sanitary District and RP initially unable to locate source. Intermittent flow, long periods dry. 1/6/2009 sample results high fecal however no flow on 1/8/09. 2/2/2009 PCW arranged for Stewarts derooting TV culvert. Only tie-in was La Cumbre storm drain drop inlet. Traced to
Discharge	<input type="text" value="Sewage"/>		

Case #	<input type="text" value="09-035"/>	Responsible	<input type="text" value="City of SB"/>
Date Received	<input type="text" value="1/30/2009"/>		
Date Response	<input type="text" value="1/30/2009"/>	Response	Site in City of SB- forwarded to Autumn Malanca who confirmed via email that City crews had started up San Roque well.
Source	<input type="text" value="Complaint"/>		
Responder1	<input type="text" value="Garnand"/>		
Responder2	<input type="text" value="Autumn Malanca (City SB)"/>		
Creek	<input type="text" value="San Roque"/>	Follow-up Date	
Location	<input type="text" value="420 Cannon Dr.nr Chuparosa, Santa Barbara"/>	Follow-up Detail	
Discharge	<input type="text" value="Clean water, high flows."/>		

## Complaints and Discoveries: 2008-2009

Case #	<input type="text" value="09-036"/>	Responsible	<input type="text" value="County Gen Services Contractor"/>
Date Received	<input type="text" value="2/2/2009"/>		
Date Response	<input type="text" value="2/2/2009"/>	Response	Numerous discussions with GS staff. Complaint alleges sandblasting, follow-up indicates light pressure wash of ground. Contractor barricaded water and reclaimed; complainant may have personal issues to escalate. Nonetheless, contractor returned with GS oversight and cleaned entire length of curb/gutter including complainants house.
Source	<input type="text" value="Complaint"/>		
Responder1	<input type="text" value="Garnand"/>		
Responder2	<input type="text" value="Luann Sullivan, GS"/>		
Creek	<input type="text" value="Santa Ynez R"/>	Follow-up Date	
Location	<input type="text" value="Vet's Hall 100 E. Locust, Lompoc"/>	Follow-up Detail	Discussions with Stacy Lawson and Luann Sullivan verifying circumstances.
Discharge	<input type="text" value="pressure washwater"/>		

Case #	<input type="text" value="09-037"/>	Responsible	<input type="text" value="Greka Energy"/>
Date Received	<input type="text" value="2/10/2009"/>		
Date Response	<input type="text" value="2/11/2009"/>	Response	Spoke with lease holder Conoco Phillips (Ed Ralston) and Greka (Jeanette Boyer). Note: CP not responsible for egress and sediment control on site, Greka is. Followed up with abatement email and photos to Greka Feb. 13.
Source	<input type="text" value="Discovery"/>		
Responder1	<input type="text" value="Crease"/>		
Responder2	<input type="text" value="Endsley"/>		
Creek	<input type="text" value="Palmer Creek"/>	Follow-up Date	
Location	<input type="text" value="6730 Palmer Rd. Santa Maria"/>	Follow-up Detail	Site visit, Palmer Road was cleaned up as requested. New waddles installed for sediment control onsite..
Discharge	<input type="text" value="Sediment tracked onto roadway"/>		

## Complaints and Discoveries: 2008-2009

Case #	<input type="text" value="09-038"/>	Responsible	<input type="text" value="Homeowner"/>	
Date Received	<input type="text" value="2/12/2009"/>			
Date Response	<input type="text" value="2/13/2009"/>	Response	Nobody at house. Confirmed location of painting job. Left doorhanger, brochure and phone message.	
Source	<input type="text" value="Complaint"/>			
Responder1	<input type="text" value="Brummett"/>			
Responder2	<input type="text"/>			
Creek	<input type="text" value="San Pedro"/>	Follow-up Date		
Location	<input type="text" value="6145 Braeburn Dr. Santa Barbara"/>	Follow-up Detail	Spoke with homeowner. Explained that paint supplies must be washed in utility sink. Wastewater not permitted into storm drain. He agreed to properly dispose waste in the future.	
Discharge	<input type="text" value="Paint washout"/>			

Case #	<input type="text" value="09-039"/>	Responsible	<input type="text" value="Homeowner"/>	
Date Received	<input type="text" value="2/17/2009"/>			
Date Response	<input type="text" value="2/18/2009"/>	Response	Found source of smell to be an old abandoned fish pond in back yard. No discharges occurring. Contacted RP with observations, not a clean water violation.	
Source	<input type="text" value="Complaint"/>			
Responder1	<input type="text" value="Brummett"/>			
Responder2	<input type="text"/>			
Creek	<input type="text"/>	Follow-up Date		
Location	<input type="text" value="2643 Dorking Pl. Santa Barbara"/>	Follow-up Detail	(Empty)	
Discharge	<input type="text" value="Rancid, fishy odor"/>			



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Case #	<input type="text" value="09-040"/>	Responsible	<input type="text" value="Homeowner"/>
Date Received	<input type="text" value="2/18/2009"/>		
Date Response	<input type="text" value="2/19/2009"/>	Response	<input type="text" value="Left doorhanger, brochure and phone message"/>
Source	<input type="text" value="Complaint"/>		
Responder1	<input type="text" value="Brummett"/>		
Responder2	<input type="text"/>		
Creek	<input type="text" value="San Jose"/>	Follow-up Date	<input type="text" value="2/24/2009"/>
Location	<input type="text" value="5459 Palace Ct. Santa Barbara"/>	Follow-up Detail	<input type="text" value="Spoke with homeowner, explained that backwash water must be pumped into sanitary or onto a lawn or landscaped area. Not permitted to discharge into storm drain. She agrees to comply."/>
Discharge	<input type="text" value="Pool backwash water"/>		

Case #	<input type="text" value="09-041"/>	Responsible	<input type="text" value="(No discharge)"/>
Date Received	<input type="text" value="2/19/2009"/>		
Date Response	<input type="text" value="2/20/2009"/>	Response	<input above="" at="" channel.="" clean.="" code="" concerns."="" contact="" contacted="" creek.="" down="" encampment"="" explained="" human="" if="" individual.="" located="" near="" no="" observed="" one="" or="" other="" probably="" rp;="" sheriff="" site="" storm="" to="" type="text" value="Site visit. Very small " violation,="" waste="" water="" well=""/>
Source	<input type="text" value="Complaint"/>		
Responder1	<input type="text" value="Crease"/>		
Responder2	<input type="text" value="Garnand"/>		
Creek	<input type="text" value="San Jose"/>	Follow-up Date	<input type="text" value="NA"/>
Location	<input type="text" value="Merida &amp; Hanna, Santa Barbara"/>	Follow-up Detail	<input type="text"/>
Discharge	<input type="text" value="Homeless Encampment"/>		

## Complaints and Discoveries: 2008-2009

Case #	<input type="text" value="09-042"/>	Responsible	<input type="text" value="Unknown, likely dumped"/>
Date Received	<input type="text" value="3/26/2009"/>		
Date Response	<input type="text" value="3/26/2009"/>	Response	Service Master removed containers and other waste including tire, bumper, misc trash on 5/6/2009. Appears that drums have been there for many years.
Source	<input type="text" value="Discovery"/>		
Responder1	<input type="text" value="Garnand"/>		
Responder2	<input type="text"/>		
Creek	<input type="text" value="W. Main St. Ditch"/>	Follow-up Date	
Location	<input type="text" value="1400 block W. Main St. Santa Maria"/>	Follow-up Detail	FC staff confirmed removal.
Discharge	<input type="text" value="Two 55-gal drums in Flood Control channel.. One is partially submerged."/>		

Case #	<input type="text" value="09-043"/>	Responsible	<input type="text" value="Resident"/>
Date Received	<input type="text" value="4/8/2009"/>		
Date Response	<input type="text" value="4/8/2009"/>	Response	Fire Dept ((Juanita Miller) and PW (Eddie Ando) onsite 4/8/2009. Met property owner. Juanita Miller made initial call to PCW - 686-8166 or cell 896-6361 following their response on that date. Fire "ordered him to do no further power washing". Also, P&D (Kim Probert) sends notice "RV must be screened from public view". Recurring issue.
Source	<input type="text" value="Complaint"/>		
Responder1	<input type="text" value="Miller"/>		
Responder2	<input type="text" value="Endsley"/>		
Creek	<input type="text" value="Santa Ynez"/>	Follow-up Date	
Location	<input type="text" value="3872 Via Parte Mission Hills"/>	Follow-up Detail	4/13 Pete Endsley made follow-site visit and met resident- 22 vehicles at residence. Told resident illegal to power wash vehicle contaminants into storm drain. Resident agreed he will not discharge any wastewater or waste material into street or gutter. Resident insists no washwater has left site. Eddie Ando returns 4/23
Discharge	<input type="text" value="Alleged power washing vehicles into street.Oil contamination on driveway and street in front."/>		

## Complaints and Discoveries: 2008-2009

Case #	<input type="text" value="09-044"/>	Responsible	<input type="text" value="Residents"/>
Date Received	<input type="text" value="5/11/2009"/>		
Date Response	<input type="text" value="5/11/2009"/>	Response	Reconn 5/11. 5/12 met with manager. Property owner & manager cite area as problem and willing to eliminate car washing. Provided letter to property owner.
Source	<input type="text" value="Complaint"/>		
Responder1	<input type="text" value="Endsley"/>		
Responder2	<input type="text"/>		
Creek	<input type="text" value="Atascadero"/>	Follow-up Date	
Location	<input type="text" value="Blue Sky Mobile Park Santa Barbara"/>	Follow-up Detail	Property owner distributes his own letter to residents on 6/1/09 noticing residents that car wash area is closed and instructing to stop all car washing onsite.
Discharge	<input type="text" value="Residential car washing at mobile home park."/>		

Case #	<input type="text" value="09-046"/>	Responsible	<input type="text" value="Resident"/>
Date Received	<input type="text" value="6/1/2009"/>		
Date Response	<input type="text" value="6/1/2009"/>	Response	Station 22 fire crew respond. Ken Murray Cptn. Resident instructed to use kitty litter to absorb material, sweep clean. Mostly dry.
Source	<input type="text" value="Complaint"/>		
Responder1	<input type="text" value="Garnand"/>		
Responder2	<input type="text"/>		
Creek	<input type="text" value="Orcutt"/>	Follow-up Date	
Location	<input type="text" value="1206 Bauer, Orcutt"/>	Follow-up Detail	Ken Murray confirms cleanup is complete, 6/1/2009.
Discharge	<input type="text" value="Dry wall mud being hosed into roadway"/>		

## Complaints and Discoveries: 2008-2009

Case #	<input type="text" value="09-045"/>	Responsible	<input type="text" value="Resident"/>
Date Received	<input type="text" value="6/1/2009"/>		
Date Response	<input type="text" value="6/1/2009"/>	Response	Site visit, spoke to RP. Not a clean water issue because material is wood and located behind a Flood Control pipe-and-wire revetment. However could be a flow impediment if failure of revetment. Forwarded to Flood Control, as there were other issues of scouring at this location. R. Yescas says not maintenance issue as long as material is behind pipe and wire.
Source	<input type="text" value="Complaint"/>		
Responder1	<input type="text" value="Endsley"/>		
Responder2	<input type="text"/>		
Creek	<input type="text" value="Montecito"/>	Follow-up Date	
Location	<input type="text" value="1401 Greenworth PL. Santa Barbara"/>	Follow-up Detail	No further inquiry.
Discharge	<input type="text" value="Construction demo. Debris behind Flood revetment fence"/>		

Case #	<input type="text" value="09-047"/>	Responsible	<input type="text" value="Contracto"/>
Date Received	<input type="text" value="6/12/2009"/>		
Date Response	<input type="text" value="6/12/2009"/>	Response	Site visit. Roadway swept, material contained. Dirt residue in gutter and downstream OliveMillRd, likely from recent 0.5" rain. No indication of stucco residue. Good cleanout pits in use onsite.
Source	<input type="text" value="Complaint"/>		
Responder1	<input type="text" value="Garnand"/>		
Responder2	<input type="text"/>		
Creek	<input type="text" value="Ocean"/>	Follow-up Date	
Location	<input type="text" value="145 Olive Mill Lane Santa Barbara"/>	Follow-up Detail	Spoke to Jesus and Marciel onsite. Good understanding that washout illegal. Spoke to Eric Olson, onsite mgr. He does not believe any stucco was discharged; understands practice is illegal; provides adequate location for disposal and oversee all subs.
Discharge	<input type="text" value="Alleged stucco washout from residential remodel project."/>		

## Complaints and Discoveries: 2008-2009

Case #	<input type="text" value="09-048"/>	Responsible	<input type="text" value="Business"/>
Date Received	<input type="text" value="6/18/2009"/>		
Date Response	<input type="text" value="6/18/2009"/>	Response	Site visit 6/19. Manager (Erick Franzblau) says staff uses disinfecting soap outside (!). Forwarded to EHS.
Source	<input type="text" value="complaint"/>		
Responder1	<input type="text" value="Endsley"/>		
Responder2	<input type="text"/>		
Creek	<input type="text" value="Atascadero"/>	Follow-up Date	
Location	<input type="text" value="4865 Calle Real In &amp; Out Burger Santa Barbara"/>	Follow-up Detail	Returned same day, one hour later. Crew was cleaning pavement with vacuum collection unit. PCW staff reco's using same for mats. Mgr agrees. Wet vac to be discharge to sanitary.
Discharge	<input type="text" value="Crew washing floor mats outside"/>		

Case #	<input type="text" value="09-049"/>	Responsible	<input type="text" value="Unknown"/>
Date Received	<input type="text" value="6/22/2009"/>		
Date Response	<input type="text" value="6/22/2009"/>	Response	Site visit. Owner present, said they do not hose down furniture, no restoration of furniture onsite, no use of hoses, etc. Suggested possibly neighbor (residential) but no evidence of any discharge or residue.
Source	<input type="text" value="Complaint"/>		
Responder1	<input type="text" value="Endsley"/>		
Responder2	<input type="text"/>		
Creek	<input type="text" value="Ocean"/>	Follow-up Date	
Location	<input type="text" value="Lilly at Olive St. Summerland"/>	Follow-up Detail	None required.
Discharge	<input type="text" value="Alledged that antique shop hosing down furniture and sending paint chips into storm drain"/>		

## Complaints and Discoveries: 2008-2009

Case #	<input type="text" value="09-050"/>	Responsible	<input type="text" value="Unknown"/>
Date Received	<input type="text" value="6/29/2009"/>		
Date Response	<input type="text" value="6/29/2009"/>	Response	Uncertain when this occurred. Unable to confirm or corroborate anonymous call.
Source	<input type="text" value="Complaint"/>		
Responder1	<input type="text" value="Endsley"/>		
Responder2	<input type="text"/>		
Creek	<input type="text" value="Ocean"/>	Follow-up Date	
Location	<input type="text" value="6700 Block Del Playa Isla Vista"/>	Follow-up Detail	PCW staff have been making regular (almost daily) routine recon visits to IV during move-out period, 6/10 - 6/26.
Discharge	<input type="text" value="A number of pressure washers are discharging into street and storm drain."/>		

Case #	<input type="text" value="09-051"/>	Responsible	<input type="text" value="City of SB"/>
Date Received	<input type="text" value="6/30/2009"/>		
Date Response	<input type="text" value="6/30/2009"/>	Response	Site located in City SB limits. Contractor working for City of Santa Barbara, permitted for stockpile of overburden material on City projects. Explained scenario to RP. No further followup required.
Source	<input type="text" value="Complaint"/>		
Responder1	<input type="text" value="Endsley"/>		
Responder2	<input type="text"/>		
Creek	<input type="text" value="Arroyo Burro"/>	Follow-up Date	
Location	<input type="text" value="Las Positas at Modoc, Santa Barbara"/>	Follow-up Detail	
Discharge	<input type="text" value="No discharge. Stockpile of dirt and construction material including roll-offs."/>		

## Complaints and Discoveries: 2008-2009

Case #	<input type="text" value="09-001"/>	Responsible	<input type="text" value="Business"/>
Date Received	<input type="text" value="7/9/2009"/>		
Date Response	<input type="text" value="7/9/2009"/>	Response	Contacted operations manager Russ Hicks 688-8358 and scheduled site visit and tour (7/23/09). Operations are consistent with NPDES permit SWPPP. No signif source offsite discharges. See email to E. Pritchett 7/24 for add'l detail on site ops.
Source	<input type="text" value="Complaint"/>		
Responder1	<input type="text" value="Garnand"/>		
Responder2	<input type="text"/>		
Creek	<input type="text" value="Orcutt"/>	Follow-up Date	
Location	<input type="text" value="1850 S. Betteravia, Santa Maria"/>	Follow-up Detail	<input type="text" value="None required."/>
Discharge	<input dirty"="" operations."="" type="text" value="Alleged "/>		

Case #	<input type="text" value="09-003"/>	Responsible	<input type="text" value="Residents"/>
Date Received	<input type="text" value="7/21/2009"/>		
Date Response	<input type="text" value="7/21/2009"/>	Response	Original complaint to Roads Division for sweeping. Forwarded to PCW by Carol Orrell. 7/21/09 identified gated resid community as source via concrete lot drain adjacent to backyards. Problem: over-irrigation. Contacted Misty Lawrence of GWD who contacted property owner.
Source	<input type="text" value="Complaint"/>		
Responder1	<input type="text" value="Garnand"/>		
Responder2	<input type="text"/>		
Creek	<input type="text" value="Atascadero"/>	Follow-up Date	
Location	<input type="text" value="448 S. San Marcos Santa Barbara"/>	Follow-up Detail	<input type="text" value="PCW staff spoke to HOA Pres. She says broken irrig head was fixed on 7/24. PCW staff forwarded info to RP, requests that RP and HOA continue to monitor."/>
Discharge	<input type="text" value="Chronic non-storm flows in gutter, originating from at-grade discharge point which conveys water from upslope residential development (new)."/>		

## Complaints and Discoveries: 2008-2009

Case #	09-002	Responsible	Homeowner
Date Received	7/21/2009		
Date Response	7/21/2009	Response	Located in City of SB, forwarded to Jim Rumbley Creeks Div (897-2521) who contacted RP directly and made site visit on 7/21.
Source	complaint		
Responder1	Garnand		
Responder2			
Creek	Sycamore	Follow-up Date	7/22/2009
Location	Stanwood at Conejo Rd, Santa Barbara	Follow-up Detail	Contacted RP regarding City contact. No further follow-up.
Discharge	Dirt near creek.		